

# ON-LINE EXAMINATION - RECRUITMENT OF ASSISTANT MANAGER (SCALE I) INFORMATION HANDOUT

This handout contains details pertaining to various aspects of the online main exam you are going to undertake and important instructions about related matters. You are advised to study the handout carefully as it will help you in preparing for the examination.

You may have to be at the venue for approximately four and a half hours including the time required for logging in, checking of the call letters, going through the instructions etc.

The on-line examination will comprise the following objective type multiple choice tests as stated below:

Sr. No	Name of Tests	No. of Questions	Maximum Marks	Time allotted for each test (Separately timed)	Type of test	
1	Reasoning and Computer Aptitude	45	60	60 minutes		
2	General Awareness (with special focus on Economy & Banking) and Computer Knowledge.	50	50	40 minutes	Objective	
3	English Language	25	30	35 minutes	,	
4	Quantitative Aptitude (with special emphasis on Data analysis and interpretation)	35	60	45 minutes		
	Total	155	200	03 hours		
	English Language* (Letter Writing and Essay)	02	25	30 minutes	Descriptive	

All tests except test of English Language will be provided in English and Hindi. You can attempt questions as per time allotted to particular tests. All the objective questions will have multiple choices. Out of the five answers to a question only one will be the correct answer. You have to select the most appropriate answer and 'mouse click' that alternative which you feel is appropriate/correct. The alternative/ option that you have clicked on will be treated as your answer to that question. There will be penalty for wrong answers marked by you. For every wrong answer marked by you, 1/4 of the marks assigned to that question will be deducted as penalty.

The Scores of Online Examination will be obtained by adopting the following procedure:

- (i) Number of questions answered correctly by a candidate in each objective test is considered for arriving at the Corrected Score after applying penalty for wrong answers.
- (ii) The Corrected Scores so obtained by a candidate are made equivalent to take care of the minor difference in difficulty level, if any, in each of the objective tests held in different sessions to arrive at the Equated Scores\*
- \*Scores obtained by candidates on any test are equated to the base form by considering the distribution of scores of all the forms.
- (iii) Testwise scores and scores on total is reported with decimal points upto two digits.

Note: Cutoffs may be applied in two stages:

- (i) On scores in individual tests
- (ii) On Total Score

Each candidate will be required to obtain a minimum score for each section of objective test separately for short listing for the Descriptive test evaluation.

Descriptive answer script would be evaluated only in respect of those candidates who qualify the objective test.

Depending on the number of vacancies available, cut offs will be decided for Descriptive paper evaluation.

Each candidate will be required to obtain a minimum total score (to be decided according to number of vacancies) in the objective test and qualify in the descriptive test for short listing for the Interview

#### **DESCRIPTIVE TEST:**

Sr. No.	Name of Test	No. of Questions	Marks	Time
1.	Letter writing	Q. 1 – Letter -1 (With Internal Options)	15	30 Minutes
2.	Essay writing	Q 2 - Essay -1 (With Internal Options)	10	

A candidate shall be required to qualify in the descriptive test, but the marks in the descriptive test will not be counted towards short listing for interview or final selection.

Questions will be displayed on the screen of your computer. Answers are to be typed using the keyboard. Before starting typing of answers to questions in Descriptive Paper please check all key functions of the keyboard. You will get 30 minutes to answer the questions.

Please note that the types of questions in this handout are only illustrative and not exhaustive. In the actual examination you will find questions of a higher difficulty level on some or all of these types and also questions on the types not mentioned here.

Some sample questions are given below.

#### **SAMPLE QUESTIONS**

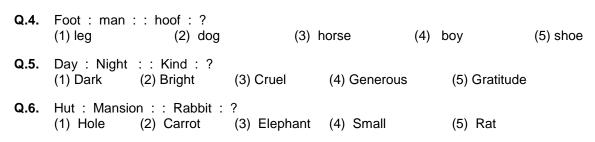
# **REASONING & COMPUTER APTITUDE**

This is a test to see how well you can think and also to judge your aptitude/ knowledge for working with computer. It contains questions of various kinds. Here are some sample questions.

**Directions**: In each of the following questions, there are five letter groups or words in each question. Four of these letter groups or words are alike in some way, while one is different. Find the one which is different.

Q.1.	(1) black	(2) red	(3) green	(4) paint	(5) yellow
<b>Q.2</b> .	(1) BC	(2) MN	(3) PQ	(4) XZ	(5) ST
Q.3.	(1) Mango	(2) Apple	(3) Orange	(4) Guava	(5) Rose

**Directions:** In each of the following questions, there is a question mark in which only one of the five alternatives given under the question satisfies the same relationship as is found between the two terms to the left of the sign: given in the question. Find the correct answer.



Q.7.	If the letters in O, the last lett is the answer	er of tha	at word i	s your a	answer.	. If more	than o	ne such		
	(1) T		2) P		(3)			(4) S		(5) X
Q.8.	'Some leaders definitely follo (1) Satyapriya (3) Some lead (5) Satyapriya	ws from is hone lers are	these s st honest	tatemer	nts?	a leade	(2)	Satyap	e following inf riya is dishone s are generall	est
Q.9.	If 'A " B' mean and 'A V B' m days where S (1) (S <sub>1</sub> ' S <sub>2</sub> ) # (4) (S <sub>1</sub> V S <sub>2</sub> ) #	eans 'm , and S <sub>2</sub> 2	ultiply A are the (2	by B; w sales o 2 # (S	which of the fir $S_1 " S_2$ )	f the follows the following th	owing ( he seco	gives the ond day	e average sale	es of two ?
Q.10.	Every person whether Madh information is (I) Madhu's (1) Only I	iu, who needed	was bor ? birth	n twenty	y years	ago, ca r Madhu	an vote ı is regi	, which o	of the followin as a voter	
Q.11.	In each questi and II. You ha variance from decide which disregarding of	ve to tall commo	ke the to nly know ven con	wo giver wn facts clusions	n stater s, consi	ments to der the t	be true	e even i	f they seem to s; together an	o be at nd then
	Statements Conclusions	:	I. A	machir II machi II clouds	nes are	clouds		vindows	are clouds.	
	(1) None follow (4) Only II follow				nly I foll ther I o	ows r II follov	ws	(3) Bot	h I & II follow	
Q.12-13	group which	ven sch correctly s your a	eme an / repres answer.	d condi ents the If none	tions. \ e numb	ou hav er syml	e to fin ool com	d out th obination	e coded by the sr.no. of the sr. no. correct then	e letter code of that letter
1	Number/Symbo	Ι:	2	\$	@	7	6	#	8	
I	_etter Code	:	Q	В	Н	L	F	M	Т	
Condition	on :									
1. If the	e first as well as	the las	t elemer	nt is a sy	ymbol k	ooth are	to be o	coded as	s 'A'.	
2. If the	e first element is	s even c	ligit and	last ele	ment is	s a symb	ool thei	r codes	are to be inte	r changed.
Q.12.	67@2#									
(	(1) FLHQM (2)	MLHQI	= (3) M	LQHE	(4) Fl	_QHM	(5) Ot	ther thar	n those given	as options

# **Q.13.** \$687#

(1) AFTLA (2) AFTLM (3) BFTLA (4) BFTLM (5) Other than those given as options

# GENERAL AWARENESS (WITH SPECIAL FOCUS ON ECONOMY & BANKING) AND COMPUTER KNOWLEDGE

This test is intended to give an index of your awareness of people and events past and present in different walks of life.

Q.1.		menace of money la Know Your Custom RBI (3) NABARD	er' Scheme ?				stitutions ha	
Q.2.	Which of the foll states in India? (1) Energy	lowing sectors cont	ributes maximun	n in decid (4) Trar			ncome of the	Э
Q.3.	maximum?	lowing is the state of Andhra Pradesh	where the number		le living be Rajasthan	·	verty line is  5) Orissa	
Q.4.		on closely associat ushan recently ? n (2) Dr Ivani (5) Ot	ed with operation  M. S. Swamina  her than those g	than	(3) I		s honoured artya Sen	
Q.5.	<ul><li>(1) the changes</li><li>(2) buying and</li><li>(3) reducing un</li><li>(4) All (1), (2) &amp;</li></ul>		oney nstruments					
Q.6.	Pick the odd ma (1) Monitor		(3) Floppy drive	e (4)	Windows	(5) H	lard-disk driv	⁄e
Q.7.	The full form of (1) Local Acces (4) Local Area (1)	s Network (2)	) Local Area Net ) Other than thos			(3) Lon	ig Area Nod	е
Q.8.	is an o	output device of a c (2) CPU	omputer. (3) Monitor		(4) Keyboa	ard	(5) CD	
Q.9.	What is the full f (1) Random Ada (3) Random Aco (5) Other than th	aptive Mouse	(4) I		Adaptive M Access Mo			

# **ENGLISH LANGUAGE**

This is a test to see how well you know English. Your English language ability would be tested through questions on grammar, vocabulary, sentence completion, synonyms, antonyms, comprehension of a passage, etc. Study and answer the sample questions given below:

**Directions**: Pick out the most appropriate word from amongst the words given below each sentence to complete it meaningfully.

Q.1.	He quickly glance economy.	ed		t	he book t	o find	wha	t it said abo	out the I	Indian
	(1) at	(2) t	through	(3)	in	(4)	to	(5	i) over	
Q.2.	The counsel urge	ed the	court to		c	down th	ne o	bnoxious la	aw.	
	(1) enact		enforce				str		i) decl	are
Q.3.	The local official (1) explained								intim	ated
error,	tions: Read eac if any, will be in o er. If there is no e	ne pa	rt of the se	ntence.						
Q.4.	I am twenty / tw (1)	o yeaı (2)	rs old / wh	en I fir (3)	st / joine	ed the l (4)	bank	ζ.		No error (5)
Q.5.	To the Hindus / (1)		anga is / ł (2)	nolier th (3)	nan / ang	y other (4)	· rive	er.		No error (5)
Q.6.	Of all the teache (1)	rs / ir	our schoo (2)	l / our	class tea (3)	acher .	/ we	ere very str (4)	ict.	No error (5)
	tions: In each onearest in meanin					from a	amo	ngst the fiv	ve alter	natives, the
Q.7.	LETHAL (1) light (	(2) da	angerous	(3	) deadly	,	(4)	cruel	(5)	thoughtless
Q.8.	CENTENARY (1) a guard (4) hundred runs	6			ed years dth annive			(3) a ve	ry old n	nan
Q.9.	TRIUMPH (1) conquer	(2) s	mash	(3) e	arn	(4) k	orav	e (5	i) captu	ıre
	tions: In each o						amo	ngst the fiv	e alter	natives, the
Q.10.	LIVELY (1) simple	(2)	weak	(3	) dull		(4) a	angry	(5)	moron
Q.11.	INADVERTENT (1) adequate	(2)	available	(3	) sluggis	sh	(4)	negligent	(5)	intentional
Q.12.	INEPT (1) accurate	(2)	skilful	(3	) sensib	le	(4)	artistic	(5)	apt

# **QUANTITATIVE APTITUDE (WITH SPECIAL EMPHASIS** ON DATA ANALYSIS AND INTERPRETATION)

This test is designed to measure how fast and accurate you are in dealing with numbers, viz. computation, quantitative reasoning, interpretation of tables and graphs etc.

Q.1-3. Study the following table carefully and answer the questions given below ——

# Distribution of 1000 candidates as regards their marks in written examination out of 300 and interview out of 100 in a selection examination

Written	INTERVIEW MARKS							
Examination Marks	Below 30	30-39	40-49	50-59	60-69	70 & above		
260 & above	8	18	26	18	26	4		
210 to 259	5	4	30	22	10	9		
160 to 209	16	10	45	56	18	9		
110 to 159	28	42	100	190	15	5		
60 to 109	35	115	20	8	7	5		
Below 60	32	32	20	4	6	2		

	260 &	above	8	18	26	18	26	4
	210 to	259	5	4	30	22	10	9
ſ	160 to	209	16	10	45	56	18	9
ſ	110 to	159	28	42	100	190	15	5
	60 to	109	35	115	20	8	7	5
	Belov	w 60	32	32	20	4	6	2
	Q.1. Q.2. Q.3.	if approbe the p (1) about 4 marks 3 (1) 110-	extion and inter (2) 49 eximately 325 concercentage of the exe 20 exe 63	view ? (3) 13 candidates wer the qualifying n (2) above 7 (5) Other th the candidates f	0 an those giver	(5) Other that d in the writter as options the following ra	n those givern examination (3) above 3	n as options n, what should 86 interview
	Some Q.4. Q.5.	At 10 pa (1) 6	uestions may r aise each, how (2) 10	require arithme  many paise w  (3) 60  can be exact	vill 6 lemons co (4) 610 multiple of 4?	y. For example st ? (5) Other	than those g	iven as options iven as options
	0.6	If the pr	ofit made by s	elling a nen foi	rRs10 isas n	nuch as its cos	t what is the	cost price of

Q.4.	At 10 paise (1) 6	·	any paise will 6 l (3) 60	emons cost (4) 610	
Q.5.			n be exact multip (3) 48402		6 (5) Other than those given as options
Q.6.	the pen?	·	g a pen for Rs.1 (3) Rs.10/-		uch as its cost, what is the cost price of 0/- (5) Other than those given as options

Also, there may be some questions based on graphs and tables.

Q.7-9. Directions: Given below is a table showing percentages out of a total of 700 employees ranking six attributes that help promotion. Rank I is the highest. Study the table carefully and answer the questions that follow:

% of Employees Giving Different Ranks								
Attribute	I	II	III	IV	V	VI		
Seniority	32	17	22	19	5	5		
Perseverance	14	19	17	9	27	14		
Efficiency	15	19	21	14	14	17		
Intelligence	10	14	10	14	17	35		
Honesty	24	17	7	9	27	16		
Sociability	5	14	23	35	10	13		

- **Q.7.** Which attribute for promotion has received the highest rank?
  - (1) Perseverance (2) Seniority
- (3) Honesty
- (4) Sociability
- (5) Efficiency
- Q.8. How many employees gave rank III to intelligence?
  - (1) 119
- (2) 98
- (3) 77
- (4) 70
- (5) 10
- **Q.9.** Which attribute is considered the least important for promotion?
  - (1) Honesty
- (2) Intelligence
- (3) Perseverance
- (4) Efficiency
- (5) Sociability

#### **DESCRIPTIVE PAPER**

- Q.1. Write a letter on any **ONE** of the following
  - Write a letter to your younger brother explaining him how Insurance Sector has changed in the last decade in India.
  - Write a letter to the Branch Manager of your Insurance company sharing a good experience of customer service in settling a claim (Based on year experience or reading).
- Q.2. Write an essay on any **ONE** of the following topics
  - Three effective measures to eradicate illiteracy in India. Explain how the measures suggested by you will be effective.
  - It is often said that computerization results in unemployment. Do you agree? Explain.

#### 3. **Details of the online Examination:**

- The examination would be conducted on-line i.e. on a computer. (1)
- (2) All tests except of English will be in English and Hindi.
- (3)All the questions will have multiple choices. Out of the five answers to a question only one will be the correct answer. The candidate has to select the correct answer and 'mouse click' that alternative which he/ she feels is correct. The alternative/ option that is clicked on will be treated as the answer to that question. Answer to any question will be considered for final evaluation, only when candidates have submitted the answers by clicking on "Save & Next" or "Mark for Review & Next".
- The clock has been set at the server and the countdown timer at the top right corner of your (4) screen will display the time remaining for you to complete the exam. When the clock runs out the exam ends by default - you are not required to end or submit your exam.

- (5) The Question Palette displayed on the right side of screen will show the status of each question using one of the following symbols :
  - 1 You have not visited the question yet.
  - You have not answered the question.
  - 3 You have answered the question.
  - You have NOT answered the question, but have marked the question for review.
  - The question(s) "Answered and Marked for Review" will be considered for evaluation.

The Marked for Review status for a question simply indicates that you would like to look at that question again. If a question is answered and Marked for Review, your answer for that question will be considered in the evaluation.

- (6) To select a question to answer, you can do one of the following:
  - (a) Click on the question number on the question palette at the right of your screen to go to that numbered question directly. Note that using this option does NOT save your answer to the current question.
  - (b) Click on 'Save & Next' to save answer to current question and to go to the next question in sequence.
  - (c) Click on 'Mark for Review and Next' to save answer to current question, mark it for review, and to go to the next question in sequence.
- (7) To select your answer, click on one of the option buttons.
- (8) To change your answer, click another desired option button.
- (9) To save your answer, you MUST click on Save & Next.
- (10) To deselect a chosen answer, click on the chosen option again or click on the **Clear Response** button.
- (11) To mark a question for review click on **Mark for Review & Next**. If an answer is selected for a question that is Marked for Review, the answer will be considered in the final evaluation.
- (12) To change an answer to a question, first select the question and then click on the new answer option followed by a click on the **Save & Next** button.
- (13) Questions that are saved or marked for review after answering will ONLY be considered for evaluation.
- (14) The candidates are requested to follow the instructions of the "Test Administrator" carefully. If any candidate does not follow the instructions / rules, it would be treated as a case of misconduct/ adoption of unfair means and such a candidate would be liable for debarment from appearing for examinations for a period as decided by NHB.
- (15) The candidates may ask the Test Administrator about their doubts or questions only before the commencement of the test. No query shall be entertained after the commencement of the examination.

(16) After the expiry of the allotted time, the candidates will not be able to attempt any question or check their answers. The answers of the candidate would be saved automatically by the computer system even if he/ she has not clicked the "Submit" button.

## (17) Please note:

- (a) Candidates will not be allowed to "finally submit" unless they have exhausted the actual test time.
- (b) Under no circumstances should a candidate click on any of the 'keyboard keys' once the exam starts as this will lock the exam.

# B] General Instructions:

- (1) Please note date, Reporting time and venue address of the examination given in the call letter.
- (2) You may visit the venue one day before the Online Examination to confirm the location so that you are able to report **on time** (as printed on the call letter) on the day of the examination. Late comers will not be allowed.
- (3) The call letter should be brought with you to the examination venue along with your recent passport size photograph duly pasted on it. (Preferably the same photograph as was as uploaded).
- (4) You must scrupulously follow the instructions of the Test Administrator and NHB Representative at the examination venue. If you violate the instructions you will be disqualified and will be asked to leave the examination venue.
- (5) No use of calculators (separate or with watch), books, note books or written notes, cell phones (with or without camera facility), or any other electronic device will be allowed during the examination. After AarogyaSetu status display at the entry gate, candidates will be required to switch off their mobile phones, and deposit it at the designated location, to be collected while exiting.
- Please bring the call letter with your photograph affixed thereon, currently valid Photo identity proof in original and a photocopy of the same ID proof which you bring in original - THIS IS ESSENTIAL. This call-letter alongwith photocopy of photo identity proof duly stapled together are to be submitted at the end of exam by putting it in the designated drop-box. Currently valid photo identity proof may be PAN Card/Passport/Permanent Driving Licence/Voter's Card with photograph/Bank Passbook with photograph/Photo Identity proof issued by a Gazetted Officer on official letterhead alongwith photograph/Photo Identity proof issued by a People's Representative on official letterhead alongwith photograph/Valid recent Identity Card issued by a recognized College/University/Aadhaar Card/E-Aadhaar Card with a photograph/Employee ID in original/Bar Council Identity card with photograph. Please Note -Ration Card and Learner's Driving License will not be accepted as valid ID proof for this purpose. Please note that your name as appearing on the call letter (provided by you during the process of registration) should exactly match the name as appearing on the photo identity proof. Female candidates who have changed first/last/middle name post marriage must take special note of this. If there is any mismatch between the name indicated in the Call Letter and Photo Identity Proof you will not be allowed to appear for the exam.
- (7) Your responses (answers) will be analysed with other candidates to detect patterns of similarity of right and wrong answers. If in the analytical procedure adopted in this regard, it is inferred/concluded that the responses have been shared and scores obtained are not genuine/valid, your candidature may be cancelled. Any candidate who is found copying or receiving or giving assistance or engaging in any behaviour unbecoming of a candidate will not be considered for assessment. The NHB may take further action against such candidates as deemed fit by it.

- (8) You should bring with you a ball-point pen. A sheet of paper will be provided which can be used for rough work or taking down the question number you would like to review at the end of the test before submitting your answers. After the test is over you MUST drop this sheet of paper alongwith the Call Letter in the designated drop-box.
- (9) The possibility for occurrences of some problem in the administration of the examination cannot be ruled out completely which may impact test delivery and/or result from being generated. In that event, every effort will be made to rectify such problem, which may include the conduct of another examination if considered necessary. Decision of the test conducting body in this regard shall be final. Candidates not willing to accept such change shall lose his/her candidature for this exam.
- (10) If the examination is held in more than one session, the scores across various sessions will be equated to adjust for slight differences in difficulty level of different test batteries used across sessions. More than one session are required if the nodes capacity is less or some technical disruption takes place at any centre or for any candidate.
- (11) Anyone found to be disclosing, publishing, reproducing, transmitting, storing or facilitating transmission and storage of test contents in any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorised possession of test content is likely to be prosecuted.
- (12) Instances for providing incorrect information and/or process violation by a candidate detected at any stage of the selection, process will lead to disqualification of the candidate from the selection process and he/she will not be allowed to appear in any recruitment process of the NHB in the future. If such instances go undetected during the current selection process but are detected subsequently, such disqualification will take place with retrospective effect.

## SOCIAL DISTANCING MODE CONDUCT OF EXAM RELATED INSTRUCTIONS

- 1 Candidate is required to report at the exam venue strictly as per the time slot mentioned in the Call Letter AND/OR informed via SMS/Mail on their registered mobile number/mail prior to exam date. It is expected that candidate strictly adhere to this time slot as entry into the exam venue will be provided based upon the individual's time slot ONLY. Candidates should report atleast 15 minutes before the Reporting time indicated on the call Letter.
- 2 Mapping of 'Candidate Roll Number and the Lab Number' will NOT be displayed outside the exam venue, but the same will be intimated to the candidates individually at the time of entry of the candidate to the exam venue.
- 3 Items permitted into the venue for Candidates

Candidates will be permitted to carry only certain items with them into the venue.

- a. Mask (WEARING A MASK is COMPULSORY)
- b. Gloves
- c. Personal transparent water bottle (Candidate should bring his / her own water bottle)
- d. Personal hand sanitizer (50 ml)
- e. A simple pen
- f. Exam related documents (Call Letter and Photocopy of the ID card stapled with it, ID Card in Original.)
- g. Call Letter should be brought with the Photocopy of the Photo ID stapled with it. Original ID (same as Photocopy) is also to be brought for verification. The name on the ID and on the Call Letter should be exactly the same.
- h. In case of Scribe Candidates Scribe form duly filled and signed with Photograph affixed.

No other Items are permitted inside the venue.

- 4 Candidate should not share any of their personal belonging/material with anyone
- 5 Candidate should maintain safe social distance with one another.
- 6 Candidate should stand in the row as per the instructions provided at venue.
- 7 If candidate is availing services of a scribe, then scribe also should bring their own Gloves, N95 Mask, sanitizer (50ml) and transparent water bottle. Wearing a mask is compulsory. Both candidate and Scribe will require to be wearing N95 Mask.
- A Candidate must have AarogyaSetu App installed on his mobile phone. The AarogyaSetu status must show candidate's risk factor. A candidate will have to display this status to the Security Guard at the entry into the exam venue. In case a candidate does not have a smart phone, he/she will have to bring in a signed declaration to this effect (declaration is provided along with this Call Letter) and show the same to the Security Guard at the entry into the exam venue. Candidates with Moderate or High Risk Status on AarogyaSetu App will not be allowed entry. In case any of the responses in declaration suggest COVID 19 infection/symptoms, the candidate will not be permitted inside the exam venue. (If candidate is availing services of a Scribe, then Scribe should also follow the same instructions.)
- 9 After AarogyaSetu status display at the entry gate, candidates will be required to switch off their mobile phones, and deposit it at the designated location, to be collected while exiting.
- 10 All candidates (and Scribe, if applicable) will be checked with Thermo guns at the entry point for temperature. In case, any person is observed to be having above normal temperature (> 99.14° F) or displaying any symptoms of the virus, they will not be allowed entry into the venue.

# 11 In candidate registration:

- a. Candidate registration will be done through photo capture. Photo captured will be matched with the photo uploaded by you in the application (as printed in the call letter). You must NOT change your appearance from the photo uploaded by you.
- b. Photograph will be taken while candidate is standing.
- c. Seat number will be given to the candidate.

# 12 Rough sheet, call letter and ID proof management

- Rough sheet(s) kept at each candidate desk will be used by candidate. No additional sheets will be provided during the exam.
- Candidate must follow the instructions related to dropping the call letter with the ID
  proof copy in the boxes provided at the exit of lab/venue while leaving or at the
  designated place. Those candidates who avail the services of Scribe should submit
  Scribe form also along with the Call Letter and ID proof copy
- Candidate must drop the rough sheets, call letter, ID proof copy in the boxes provided at the exit of lab/venue while leaving or at the designated place indicated by Exam officials.

#### 13 Post Examination Controls

 On completion of examination, the candidates should move out in an orderly manner without crowding as instructed by the venue staff.