



इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

(भारतीय रिजर्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)

INSTITUTE OF BANKING PERSONNEL SELECTION

(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)

असेसमेंट में, हम पर भरोसा रखता है भारत

In assessment, India trusts us

COMMON RECRUITMENT PROCESS FOR RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES

IN PARTICIPATING BANKS (CRP CSA-XIV for Vacancies of 2025-26)

Official Website: www.ibps.in

In case of queries / complaints please log in to <https://cgrs.ibps.in>

NOTICE

Further to our notice dated 01.04.2025 released on the official IBPS website www.ibps.in, provisional allotment exercise from reserve list under CRP-CSA-XIV has been done based on the actual vacancies provided by the Participating Banks. Provisionally allotted candidates are being intimated individually at the email address and mobile number recorded with IBPS at the time of online registration for CRP-CSA-XIV.

The said provisional allotment under Reserve List has been done based on merit-cum-preference keeping in view the spirit of various guidelines issued by Govt. of India/ Others from time to time, administrative exigency etc.

In the event of two or more candidates having obtained the same score, merit order is decided as per date of birth (the candidate senior in age is placed before the candidate junior in age).

Please note:

1. No change in the data already registered by the candidate in the online application form is possible.
2. The decision of IBPS in said provisional allotment of Banks is final and binding upon the selected candidates. However IBPS reserves the right to cancel, reallocate Bank-wise allocation/change the process depending upon exigencies or otherwise. The candidates however, shall have no right to demand re-allotment on any grounds and allotment once done shall be final and binding on the candidates.
3. The said provisional allotment from reserve list is subject to the candidate fulfilling the criteria for Participating Banks and identity verification to the satisfaction of the allotted Bank. This does not constitute an offer of employment. In case it is detected at any stage of the recruitment process that, the candidate does not satisfy the eligibility criteria his/her candidature/ chance in the process shall stand forfeited.

4. Offer of appointment including terms and conditions, formalities for verification, joining etc. will be issued by the allotted Participating Bank in due course. Candidates may approach the respective Allotted Bank only after hearing from the said Bank. Offer of appointment is solely the decision of the Participating Banks and shall be final and binding. IBPS has no role to play in this respect. Please note that even after issuing of appointment letter by the concerned Allotted Bank if appointment letter is cancelled/revoked due to want of certificates or mismatch in Biometric Thumb Impression and photograph or for any other reason whatsoever, IBPS shall not be held liable.
5. If the candidate does not avail the offer/ appointment from the allotted Participating Bank, his/her candidature/ chance in the process shall stand forfeited.
6. The State/UT wise and category wise minimum scores (Main Exam Scores out of 100) for the present round of allotment is indicated in the Annexure I.
7. The list of candidates provisionally allotted under this exercise (State / UT wise) shall be displayed on authorised IBPS website on or before 30.08.2025. This however does not guarantee offer of employment. Decision of the Participating Bank shall be final and binding.
8. In the event of some or any of the Participating Banks providing further vacancies within validity period of CRP CSA XIV or until a fresh provisional allotment is made, whichever is earlier, further provisional allotment from the Reserve List may be carried out.
9. No correspondence will be entertained from the candidates about allotment status and/ process.
10. Provisional allotment however is subject to Court order, if any.

31.07.2025

DIRECTOR

Minimum scores (combined scores in CRP-CSA XIV Main Examination out of 100)

(Annexure to Notification dated 31.07.2025)

STATE/UT	CATEGORY										
	SC	ST	OBC (NCL)	EWS	UR	HI	OC	VI	ID	ESM	DESM
ANDAMAN & NICOBAR	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
ANDHRA PRADESH	32.75	25.75	38.88	37.38	39.13	NA	NA	NA	NA	26.00	NA
	13/08/98	27/04/02	25/08/00	11/05/01	09/07/00					15/08/87	
ARUNACHAL PRADESH	NA	NA	NA	NA	32.50	NA	NA	NA	NA	NA	NA
					30/11/00						
ASSAM	30.88	21.25	30.13	31.88	36.63	NA	29.50	NA	NA	NA	NA
	27/05/99	22/07/95	09/03/98	02/04/99	05/04/98		05/01/00				
BIHAR	27.38	NA	38.63	39.75	40.13	NA	27.00	NA	NA	27.25	NA
	29/06/99		10/11/99	07/07/01	22/08/02		12/12/00			02/12/85	
CHANDIGARH	NA	NA	38.88	40.50	42.25	NA	NA	NA	NA	35.88	NA
			07/01/00	26/02/02	18/03/00					15/12/83	
CHHATTISGARH	27.63	21.63	40.25	32.38	38.25	NA	NA	NA	NA	NA	NA
	07/10/00	26/06/93	24/08/95	25/08/96	10/03/00						
DADRA NAGAR HAVELI DAMAN & DIU	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
NEW DELHI	31.63	26.38	35.13	36.88	40.00	NA	27.88	NA	NA	26.50	NA
	27/11/96	27/03/99	28/02/01	16/01/01	11/11/98		04/03/90			09/03/85	
GOA	NA	NA	NA	NA	33.75	NA	NA	NA	NA	NA	NA
					30/08/02						
GUJARAT	31.25	NA	34.13	32.63	35.63	NA	NA	NA	NA	NA	NA
	21/06/97		04/04/02	23/06/99	20/01/02						
HARYANA	31.50	NA	37.00	41.13	41.88	NA	NA	NA	NA	31.63	NA
	08/11/01		24/04/01	20/04/02	08/12/01					22/07/85	
HIMACHAL PRADESH	31.25	29.38	32.13	NA	40.75	NA	NA	NA	NA	NA	NA
	22/12/99	28/12/00	19/01/97		19/07/00						
JAMMU & KASHMIR	NA	32.00	30.38	36.50	39.75	NA	NA	NA	NA	NA	NA
		09/01/01	15/02/96	21/12/99	28/03/99						
JHARKHAND	NA	22.75	36.75	34.75	38.25	NA	NA	NA	NA	NA	NA
		25/03/95	25/08/99	01/11/97	15/12/96						
KARNATAKA	29.25	25.13	36.75	32.63	37.00	NA	28.13	20.13	NA	NA	NA
	27/09/99	31/10/01	31/05/00	29/05/02	12/05/01		04/10/99	06/07/92			
KERALA	25.25	NA	36.38	25.38	38.00	NA	NA	NA	NA	26.38	NA
	21/04/99		18/02/00	15/03/01	17/05/01					06/11/86	
LADAKH	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
LAKSHADWEEP	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MADHYA PRADESH	30.00	24.25	38.25	37.38	39.63	NA	25.75	NA	NA	NA	NA
	23/06/95	18/07/97	26/11/94	13/10/99	12/03/97		28/12/00				
MAHARASHTRA	35.50	20.38	37.50	36.00	37.50	NA	27.25	27.25	NA	NA	NA
	25/05/97	05/05/95	26/07/01	01/08/99	01/09/98		24/11/98	25/02/99			
MANIPUR	NA	NA	NA	NA	38.38	NA	NA	NA	NA	NA	NA
					18/11/98						
MEGHALAYA	NA	32.63	NA	NA	33.88	NA	NA	NA	NA	NA	NA
		02/10/95			01/04/97						
MIZORAM	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
NAGALAND	NA	NA	NA	NA	32.63	NA	NA	NA	NA	NA	NA
					31/05/98						
ODISHA	27.25	NA	40.25	33.88	41.13	NA	28.75	NA	NA	22.75	NA
	11/02/03		23/03/99	10/05/97	16/10/02		12/04/00			10/05/85	
PUDUCHERRY	NA	NA	NA	NA	36.88	NA	NA	NA	NA	NA	NA
					29/03/03						
PUNJAB	29.00	NA	35.50	37.50	42.50	NA	24.50	27.88	NA	25.00	NA
	03/10/95		20/08/95	01/09/02	06/05/97		20/03/96	18/02/00		24/03/86	
RAJASTHAN	29.50	25.75	40.38	39.00	40.38	22.63	29.75	NA	NA	24.00	NA
	08/08/00	18/08/02	16/11/94	30/10/98	23/05/98		13/05/02			19/08/86	
SIKKIM	NA	26.63	NA	NA	NA	NA	NA	NA	NA	NA	NA
		04/10/92									
TAMIL NADU	30.63	27.75	39.88	21.63	40.25	NA	16.00	23.63	NA	NA	NA
	29/08/01	04/03/96	16/09/96	30/05/98	24/03/02		08/07/97	07/06/03			
TELANGANA	32.50	31.63	37.75	36.13	37.88	21.88	25.38	25.88	NA	22.25	NA
	10/06/98	24/08/99	20/03/97	05/05/98	10/12/00		15/03/00	01/03/94		28/08/83	
TRIPURA	34.25	23.00	NA	NA	39.38	NA	NA	NA	NA	NA	NA
	12/09/96	03/12/97			21/08/98						
UTTAR PRADESH	27.88	24.13	35.25	37.25	39.00	NA	25.75	20.50	NA	24.38	NA
	12/07/01	22/09/99	16/01/00	25/11/00	16/07/99		06/05/95	07/04/97		20/11/85	
UTTRAKHAND	30.00	NA	37.38	38.50	40.25	NA	NA	NA	NA	NA	NA
	10/11/02		04/02/01	09/07/01	04/07/00						
WEST BENGAL	30.50	25.50	34.50	34.13	41.13	NA	25.25	NA	NA	23.63	NA
	08/07/95	26/09/01	04/10/97	17/09/01	16/08/98		25/10/99			28/10/89	

NA : NO VACANCY / NO CANDIDATE AVAILABLE

(In the event of two or more candidates having obtained the same score, merit order is decided as per date of birth (the candidate senior in age is placed before the candidate junior in age)).